What To Expect On Your Visit
Pre-Visit Introduction to Bay Street Theater and Facilities
Arriving to the Theater

I’ve just arrived to see a show!
The Main Entrance

Entering through the Courtyard, we can visit the Lobby!
The Lobby

The lobby at Bay Street is small. Volunteers will be there to say hello when we arrive. We will walk through the lobby to purchase our tickets and enter the theater.
The Box Office

Before we get to our seats, we need to pick up the tickets. We will go to the Box Office. Everyone must have a ticket to get to their seat.
The Box Office

We will tell the Attendant our name and the show we are seeing. They will give us our tickets. When we have our tickets, we can go see the show.
Food and Drinks

The concession stand and bar is in the lobby.

At any time, I can ask my family and friends for something to eat or drink.

There is a bartender there who will hand me what I order.
Theater Ushers

The theater usher will take the ticket to scan with a machine. The machine will make a *wooshing* sound. The ticket is scanned. We can now find our seats.
Entering the Theater

There are two hallways from the Lobby to the Theater. The Usher will direct us to the one closest to our seats.
Finding Our Seat

The hallways lead into the theater.

An usher will be there to direct us to our seats.
Finding Our Seat

Sometimes, we need to take stairs to get to our seat. There is a staircase by each entrance to the theater.
My Seat

Every seat in the theater has a Row letter and Seat number. These letters and numbers match the ones on your ticket. I will match the letters and numbers on my ticket with the letters and numbers on my seat. This is where I will sit for the show.
Sitting In Our Seat

I will be sitting with my family and friends. There might be people around me that I don’t know. Sometimes, people will walk around to come and go from their seats.
Going to the Bathroom

I will let my family and friends know that I have to use the bathroom. I can leave my seat and go to the bathroom any time I need to. The toilets and sinks need to be used by hand. They can be loud.
Leaving

Everyone will leave the theater when the show is over. The aisles and stairs will be crowded. I will walk slowly. The weather might have changed, or it got dark during the show.